

**DC Department of Health – HIV/AIDS, Hepatitis, STD, Tuberculosis Administration  
Care and Treatment Division  
Ryan White Quality Management Measurement Planning Guide**

The Health Resources and Services Administration (HRSA) has provided further [guidance](#) around prioritizing quality management performance measures for funded service categories. Based on consumer utilization of services by Ryan White funding Part, organizations should select measures from one of three categories:

<b>Percent of RW clients receiving at least one unit of service for a funded service category</b>	<b>Minimum number of performance measures</b>
>=50% of clients utilized	2
>15% to <50%	1
<=15%	0

**Scenario 1: One Ryan White Part, One Ryan White Funded Service Category**

The organization is funded under Ryan White Part B for Medical Case Management (MCM). The organization does not receive RW funding for any other service categories. The organization has served 50 MCM clients in the past 12 months. All the 50 Part B clients, 50 or 100% received MCM services and the organization should develop at least two performance measures. For the program, this is a total of at least two measures.

<b>Service</b>	<b>Part B</b>	<b>Service Utilization</b>	<b>Min. Number of Measures</b>
<b>MCM</b>	50	<b>100%</b>	<b>2</b>
Unique Clients, Part B	50	100%	

**Scenario 2: One Ryan White Part, Multiple RW Funded Service Categories**

The organization is funded under RW Part B for Medical Case Management (MCM) and Psychosocial Support (PSS). In the last twelve months, 50 clients have been served by MCM and 15 by PSS. Across the two funded service categories, there are 60 unduplicated clients. Of the 60 Part B clients, 50 or 83% received MCM services and the organization should develop at least two performance measures. Of the 60 Part B clients, 15 or 25% received a PSS service and the organization should develop at least one performance measure. For the program, this is a total of at least three performance measures.

<b>Service</b>	<b>Part B</b>	<b>Service Utilization</b>	<b>Min. Number of Measures</b>
<b>MCM</b>	50	<b>83%</b>	<b>2</b>
<b>Psychosocial</b>	15	<b>25%</b>	<b>1</b>
Unique Clients, Part B	60	100%	

**Scenario 3: Multiple Ryan White Parts, Multiple RW Funded Service Categories**

The organization is funded under Ryan White Parts A, B, and has Regional EIS funding. The organization is funded under Part A for Food Bank (FB) and Outpatient Ambulatory Health Services (OAHS), and under Part B for Mental Health (MH), and has Regional EIS funding. In the last twelve months, 1,200 unduplicated clients have been served by Ryan White program. Under Part A (FB and OAHS), 550 unduplicated clients have been served. Under Part B (MH), 320 unduplicated clients have been served. Under R-EIS, 220 unduplicated clients have been served.

Part A: Of the 550 Part A clients, 500 or 91% received FB service and the organization should develop at least two performance measures. Of the 550 Part A clients, 54 or 10% used OAHS and the organization is not required to select performance measures for this service. In total, two performance measures for this Part.

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<u>Service</u>	<u>Part A</u>	<u>Service Utilization</u>	<u>Min. Number of Measures</u>
OAHS	54	10%	2
Food Bank	500	91%	0
Unique Clients, Part A	550	100%	

**Part B:** Of the 220 Part B clients, 220 or 100% received a MH service and the organization should develop at least two performance measures for this service. In total, two performance measures for this Part.

<u>Service</u>	<u>Part B</u>	<u>Service Utilization</u>	<u>Min. Number of Measures</u>
Mental Health	220	100%	2
Unique Clients, Part B	220	100%	

**R-EIS:** Of the 320 R-EIS clients, 320 or 100% received a R-EIS service and the organization should develop at least two performance measures for this service. In total, two performance measures for this funding.

<u>Service</u>	<u>R-EIS</u>	<u>Service Utilization</u>	<u>Number of Measures</u>
R-EIS	320	100%	2
Unique Clients, R-EIS	320	100%	

For the program, this is a total of at least six performance measures.

	<u>Utilization by Part</u>	<u>Min. Number of Measures</u>
<b>Part B</b>		
OAHS	10%	0
Food Bank	90%	2
<b>Part B</b>		
Mental Health	100%	2
<b>R-EIS</b>		
R-EIS	100%	2
<b>Total Number of Measures</b>		<b>6</b>