

**GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT OF HEALTH**

**TO:** Ryan White Sub-Grantees  
**FROM:** HAHSTA's Clinical Quality Improvement Coaches  
**SUBJ:** Quality Management Expectations  
**DATE:** February 4, 2020

In the course of Grant Year (GY) 30, HAHSTA's Clinical Quality Improvement( CQI) Coaches will be conducting quality improvement reviews with each of the Ryan White funded sub-grantees. The purpose of the Coaching program is to provide guidance to each sub-grantees on the Ryan White legislative expectations of Quality Management, the deliverables for GY 30, and to review each organization's capacity and effectiveness to improve service delivery, outcomes, and client satisfaction for Ryan White clients/Persons Living with HIV.

The CQI coaches will be scheduling visits with sub-grantees to conduct quality management program reviews. Through the course of GY 30, the CQI Coaches will review:

- Quality Management Plan
- Organizational Assessment
- Quarterly performance measure data
- Quality Improvement Projects
- Quality Management Committee meeting minutes

This initial GY 30 CQI visit will be the start of the collaboration with HAHSTA and Ryan White funded sub-grantees to ensure we continually work to improve the quality of services, outcomes, and satisfaction for all persons living with HIV in the EMA.

If you have any questions or need additional information, feel free to contact Tom Ogungbemi, Clinical Quality Improvement Specialist at 202-671-4829 or [RW@quality.com](mailto:RW@quality.com)

Thank you for your commitment to quality improvement.