EVALUATION

CQM Summit

March 5th, 2020

DC | HEALTH

GOVERNMENT OF THE DISTRICT OF COLUMBIA

MAKE YOUR VOICE HEARD

With the introduction of the case presentation, we need a format to share them.

The first part of the evaluation will be to choose one of the templates as your favorite to use for the monthly virtual session.

DC Collaborative Case Presentation: QI Worksheet

1

Something that could use improvement is:

<Text>

I think this is happening because:

<Text>

I will know my change is an improvement by measuring:

<Text>

2

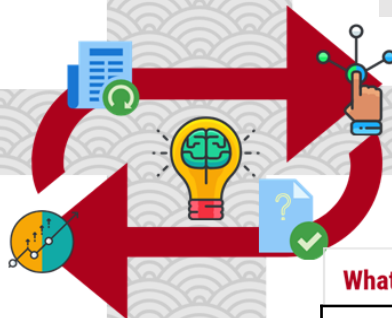My first change idea to test is:

<Text>

My prediction of what will happen:

<Text>

What happened when I tested?

<Text>

4

Was this a suitable and sustainable intervention? If not, why? Should I adapt, adopt, or abandon this?

Adopt ✓

Adapt ☐

Abandon ☐

Next Steps:

<Text>

Time I spent testing and implementing a solution <Text> (mins / hrs)

Time, over a year, this solution will save me: <Text> (mins / hrs)

Other Benefits (less mistakes, better experience, etc.):

<Text>

3

Data:

What I tried	Data Point 1	Data Point 2	Improved?
BASELINE			
1			
2			
3			
4			

Notes:

<Text>

Vote for Option 1.

Rationale / Background

- Problem our team faced
- Data supporting ID of problem

SMART Aim

Current State

To illustrate current state, insert a process map.

Root Cause Analysis

Insert graphic of your RCA or describe how you drilled down

Measures

- Include process, outcome, balancing measures

Organization name
Case Presenter including email or other contact info

Your QI Headline: Plain language take-away from project, translated into one sentence. Or, key words for problem & population & tests

Run Chart or Control chart

Vote for Option 2.

PDSA Cycle 1

- What we tested (bullet text 24 pt minimum)
- What we learned
- How that informed our next test

PDSA Cycle 2

- What we tested
- What we learned
- How that informed our next test

PDSA Cycle 3

- What we tested
- What we learned
- How that informed our next test

Free-form Personalization Section

Share photos of your team, your organization, other images of your improvement work (ensure you have permission to share)

Have some fun here!

Additional QI Tool used:

-gantt, Kanban, check sheet, VSM etc.

Challenges & Next Steps

- Share insights your team gained that were not expected
- Share revelations about your culture
- Share the challenges your team faced and how you addressed them.
- Share whether you plan to adopt, abandon, or adapt your changes

Offers and Requests

- What would you like the from the audience to help on the path forward?
- What resources or best practices can you offer to the group?

Team Members and Acknowledgements

EVALUATION LINK

Contact Information

Justin Britanik

Quality Management Specialist

Justin.Britanik@dc.gov

202-671-4900

Glasscubes

https://nationalqualitycenter.glasscubes.com/

SPECIAL THANKS TO…

All our speakers

All our attendees - Ryan White staff, subrecipients, and customers!

Clover Barnes

HAHSTA – Capacity Building, Housing, and Community Partnerships Division

Health HIV

Lena Lago

🙏🙏🙏