



Mary's Center

Ryan White Quality Improvement through Proactive
Patient Care Tracking

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What is Mary's Center?

- Founded in 1988, initially primarily for expectant immigrant mothers with few or no options for maternal healthcare. FQHC status awarded 2005.
- More than 55,000 visits in 2019
- Just under 700 staff, currently 6 assigned to HIV Services
- Five clinic sites across DC and Maryland
- Medical care including pediatric, adolescent, and adult primary care, OB/Midwifery, MAT/SUD, Infectious Disease
- Also offers dental, behavioral health, school-based care, nutrition and social services, Briya Public Charter School, telemedicine/home visiting, insurance navigation
- Programs are based upon the Social Change Model with heavy focus on patient and community education as a means of improving outcomes



History of Mary's Center HIV/STI Services

- March 2017 – Program formally implemented, roughly 200 HIV+ patients in care
 - Frequent staff turnover for 18 months, including three different program directors in that time
 - Only two staff allocated to HIV care coordination and outreach/testing.
- July 2018 – New program staff brought onboard.
 - Existing Corrective Action Plan from RW/HAHSTA for improper RW eligibility, contract billing, and grant utilization processes
 - Now three full-time program staff spread across prevention/PrEP, HIV care coordination, MCM, billing and grant administration, and outreach/testing.
- October 2018 – Support staff turnover continues with loss of 2 data monitors and 1 accountant
 - Decision to move toward automated care tracking software to reduce errors and overlooked patient needs, prevent patients falling through the cracks
 - Rudimentary Excel spreadsheet in use to track daily workflows for patient care
 - Dedicated workspace assigned

2017-2018 RW Errors at Mary's Center

- All HIV+, HBV/HCV, and PrEP patients were registered in eCW under RW by default – with or without eligibility documentation
- No social or medical needs assessment was provided to HIV+ patients, RW or otherwise.
- No eligibility process in place for patients needing RW coverage, no 6-month recheck.
- No policies in place for entry to care, transition of care out of MC, deactivation of patients, etc.
- Outreach was done by phone, not in person. No EIS process.
- Minimal HIV testing was offered. MC owned at most 1 box of 50 OraQuick HIV tests at any time.
- No appointment or medical care monitoring system in place, unsure of follow-up needs/timeframes. No pharmacy/prescription tracking ability.
- Patients rarely saw the same provider twice in a row, and providers had to manually track follow-up needs through a variety of sources.
- Medical billing was highly complex and inaccurate, a roughly 15-step process. No RW billing process in place for dental or mental health services.

Evolution of Care Coordination at MC

- August 2018 – started with eligibility cleanup and streamlining the RW billing process
- Five tracking spreadsheets in place for eligibility (annual vs. 6 month), pharmacy use and ADAP or other program needs, appointment follow-up and scheduling with the front desk/call center, etc.
- October 2018 - Began exploring Tableau Server for easier data monitoring during clinic visits. Difficult to use with transition of data staff to support maintaining the program.
- November 2018 – Combined various spreadsheets into one master copy for RW compliance. As eligibility corrections were made and patient care was more consistent, spreadsheet tracking became more proactive rather than reactive.
- Early 2019 – Mary’s Center contracted with Azara Healthcare which offers only limited HIV support outside of CD4/VL trends, general vaccination recommendations, and STI testing.

“Necessity is the mother of Invention”

- Multiple versions since first inception in November 2018
- Combines RW care requirements and timeframes with HIV Clinical Care Guidelines
- Large data entry need up front, then minimal ongoing data entry need.
- Visit report is pulled weekly, all patient visits in the past week are entered/updated so clinic staff can see a patient care snapshot from all combined sources in real-time. Weekly update takes 30-60 minutes on average.
- Reduces staff workload, allows for non-care coordination staff to provide even basic care as needed, improves clinical outcomes
- Provides real-time population data in addition to individual client data
- Alerts staff to upcoming and past deadlines, as well as critical client data (labs, vaccines, refills, birthdays, etc.)

				Demographics								
Sort by Last Name	RW or GPS Eligible	Pregnant as of last update?	Patient Name (Last, First)	Date Last Updated	Date of Birth	Age	Gender Identity	Race	Phone #	Ward/ County	Language Preference	Needs Interpreter
Due for Update	RW	N/A	Aladdin	12/8/19	4/21/97	22	M	AA		DC-8	English	No
Print Census Data	No	N/A	Ariel	6/9/19	12/30/82	37	M	C		VA-AL	English	No
Upcoming Birthdays	No	No	Bell, Tinker	1/8/20	6/16/93	26	F	AA		MD-PG	English	No
GPS	GPS	No	Belle	1/4/20	7/19/93	26	F	AA		DC-7	English	No
RW	No	N/A	Bert	1/11/20	7/3/90	29	M	AA		MD-PG	English	No
Next RW Due Date	No	N/A	Bird, Big	1/11/20	12/29/60	59	M	NP		DC-8	English	No
Sort by Pregnancy	GPS	N/A	Bond, James	1/11/20	9/2/70	49	M	O		DC-1	English	No
Needs Interpreter	No	No	Brown, Charlie	1/11/20	11/16/84	35	F	A/PI		DC-3	English	No
Dental	No	No	Bunny, Bugs	12/26/20	9/17/91	28	F	AA		MD-PG	English	No
BH	RW	No	Chewbacca	12/26/20	4/27/94	25	F	AA		MD-PG	English	No
Attends PL Group	No	N/A	Cinderella	12/26/20	7/28/88	31	M	AA		VA-O	English	No
Last Office Visit	No	2nd Trimester	Coyote, Wile E.	12/18/20	10/23/86	33	F	AA		MD-PG	English	No
Office Visit Due	No	N/A	Duck, Daisy	12/17/20	2/10/89	31	M	C		DC-6	English	No
Next Sched Visit	RW	N/A	Duck, Donald	1/20/20	6/6/91	28	M	LAT		MD-PG	Spanish	Yes
Next MCM Due	No	N/A	Dumbledore, Albus	11/12/19	1/20/65	55	M	AA		DC-4	English	No
	No	N/A	Dumbo	11/11/19	7/10/74	45	M	AA		DC-7	English	No
	No	N/A	Eeyore	2/1/20	4/6/97	22	M	AA		MD-PG	English	No
	No	N/A	Elmo	2/8/20	3/26/94	25	M	C		DC-2	English	No
	GPS	N/A	Elsa	2/8/20	7/22/50	69	M	AA		DC-4	Spanish	Yes
	No	No	Ernie	2/13/20	2/14/54	66	F	AA		DC-4	English	No
	No	No	Flinstone, Fred	2/13/20	8/27/69	50	F	AA		DC-4	French	Yes
	RW	N/A	Frog, Kermit	2/13/20	12/18/57	62	M	LAT		MD-PG	Spanish	Yes
	No	No	Fudd, Elmer	2/13/20	8/5/79	40	F	AA		MD-PG	English	No
	No	N/A	Gadget, Inspector	11/12/19	9/21/53	66	M	NP		DC-2	English	No
	RW	N/A	Gonzo	2/21/20	1/7/61	59	M	AA		MD-PG	English	No
	No	No	Goofy	2/21/20	10/31/77	42	F	AA		DC-4	English	No
	No	N/A	Granger, Hermione	2/21/20	3/9/70	49	M	AA		DC-7	English	No

	Other Services								Insurance							
Patient Name (Last, First)	Medical Services	Dental Services	BH Services	MAT Services	Transport	Housing Assistance	Food Assistance	Attends Positive Living	Insurance	Last Insurance Effective Date	Next Insurance Review Due	Last MCM Review Date	Next MCM Review Due	Rx Asst Program?	Last Asst Renewal Date	Rx Asst Due Date
Aladdin	Yes	No	No	No	No	No	No	No				12/17/19	3/16/20	Gilead		
Ariel	Yes	No	Yes	No	No	No	No	No	Mail Administrators	8/15/19	8/14/20			N/A		
Bell, Tinker	Yes	Yes	No	No	No	No	No	No	Mail Administrator	10/23/19	10/22/20			N/A		
Belle	Yes	Yes	No	No	No	No	No	No	Amerigroup DC Medicaid	9/30/19	9/29/20			N/A		
Bert	Yes	No	No	No	No	No	No	No	Medstar Maryland	11/29/19	11/28/20			N/A		
Bird, Big	No	ONLY	No	No	No	No	No	No	Avesis Dental Medicaid trusted HP	11/20/19	11/19/20			N/A		
Bond, James	Yes	Yes	Yes	No	No	No	No	No	DC Medicaid FEE FOR SERVICE	10/30/19	10/29/20			N/A		
Brown, Charlie	No	ONLY	No	No	No	No	No	No	AmeriGroup DC Alliance	9/15/19	9/14/20			N/A		
Bunny, Bugs	Yes	No	No	No	No	No	No	No	None	9/28/19	9/27/20			N/A		
Chewbacca	Yes	Yes	No	No	No	No	No	No				2/5/20	5/5/20	Gilead		
Cinderella	Yes	No	Yes	Yes	No	Yes	No	No	Aetna Better Health of Virginia	7/9/19	7/8/20			N/A		
Coyote, Wile E.	Yes	Yes	No	No	No	No	No	No	Amerigroup Maryland	10/11/19	10/10/20			N/A		
Duck, Daisy	Yes	No	No	No	No	No	No	No	United Healthcare	3/3/19	3/2/20			N/A		
Duck, Donald	Yes	Yes	No	No	No	No	No	No				1/1/20	3/31/20	MADAP		
Dumbledore, Albus	Yes	Yes	No	No	No	No	No	No	Amerigroup DC Medicaid	11/6/19	11/5/20			N/A		
Dumbo	Yes	Yes	Yes	No	No	No	No	Yes	United HC Dual Complete	10/12/19	10/11/20			N/A		
Eeyore	Yes	No	No	No	No	No	No	No	Mail Admin.	1/31/19	1/31/20			Gilead		
Elmo	Yes	Yes	No	No	No	No	No	No	Tricare East	4/5/19	4/4/20			N/A		
Elsa	Yes	No	No	No	No	No	No	no	Novitas Medicare Solutions	7/11/19	7/10/20			N/A		
Ernie	Yes	Yes	Yes	No	No	No	No	No	Novitas Medicare solution	11/13/19	11/12/20			N/A		
Flinstone, Fred	Yes	Yes	No	No	No	No	No	No	Trusted HP Alliance	1/8/19	1/8/20			N/A		
Frog, Kermit	No	ONLY	No	No	No	No	No	No				2/13/20	5/13/20	ADAP		
Fudd, Elmer	Yes	No	No	No	No	No	No	No	Medstar Maryland Family	5/7/19	5/6/20			N/A		
Gadget, Inspector	No	ONLY	No	No	No	No	No	No	United Health Care	2/14/19	2/14/20			N/A		
Gonzo	Yes	Yes	No	No	No	No	No	No				12/5/19	3/4/20	MADAP		
Goofy	Yes	No	No	No	No	No	No	No	Medicare	10/11/19	10/10/20			Gilead		
Granger, Hermione	Yes	No	No	No	No	No	No	No	Amerihealth DC Medicaid	7/30/19	7/29/20			N/A		
Holmes, Sherlock	Yes	No	No	No	No	No	No	No	Alliance-Trusted HP Claims	4/1/19	3/31/20			Gilead		

	RW Only				Appointments												
Patient Name (Last, First)	CareWare Active?	Last RW Eligibility Review Date	Date RW Docs Scanned	Next RW Review Due Date	Last Office Visit Date	Last MC HIV Provider (Initials)	Last Lab Date	F/U Due	Office Visit Due Date	Next Office Visit Date Scheduled	Pharmacy	Last Rx Pickup Date	Last Rx Quant	Rx Refill Due Date	Initial MC ID Date	Prior ID Records Requested	Prior ID Records Received
Aladdin	Yes	12/17/19	1/4/20	6/14/20	9/24/19	CDR	9/24/19	6 mo	3/22/20	None	CVS		6 mo	6/28/00	9/19/18	N/A	N/A
Ariel					2/18/20	SA	2/18/20	2 wk	3/3/20	None	MC		6 mo	6/28/00	6/12/17		
Bell, Tinker					12/23/19	SA	12/23/19	3 mo	3/22/20	None	MC				1/29/18	Yes	Yes
Belle					2/8/20	CD	2/8/20	2 wk	2/22/20	None	CVS				8/27/19	Yes	Yes
Bert					1/29/20	DC	1/29/20	3 mo	4/28/20	None	MC				11/29/18	N/A	N/A
Bird, Big																	
Bond, James					1/9/20	SA	1/9/20	2 mo	3/9/20	3/4/20	MC				6/30/16	Yes	Yes
Brown, Charlie																	
Bunny, Bugs					1/17/20	SA	1/17/20	3 mo	4/16/20	None	CVS				6/14/17	Yes	Yes
Chewbacca	Yes	9/13/19	9/13/19	3/11/20	8/30/19	CD	8/30/19	6 mo	2/26/20	3/3/20	MC				5/4/18	Yes	Yes
Cinderella					2/28/20	SA	2/28/20	2 wk	3/13/20	None	MC		3 mo	3/30/00	10/22/18	No	No
Coyote, Wile E.					2/6/20	SA	2/6/20	1 mo	3/7/20	3/7/20	MC				8/21/15	No	No
Duck, Daisy					2/12/20	SA	2/12/20	3 mo	5/12/20	NA	MC				10/11/16		
Duck, Donald	Yes	1/1/20	1/4/20	6/29/20	10/24/19	SA	10/24/19	6 mo	4/21/20	None	MC				3/8/16		
Dumbledore, Albus					12/6/19	SA	12/6/19	3 mo	3/5/20	None	MC				10/10/19		
Dumbo					1/12/20	SA	1/12/20	3 mo	4/11/20	None	CVS	10/12/19	4 mo	2/9/20	1/25/17		
Eeyore					1/17/20	SA	1/17/20	2 mo	3/17/20	None	CVS				7/28/17		
Elmo					1/5/20	CDR	1/5/20	3 mo	4/4/20	None	None				4/5/19	Yes	Yes
Elsa					2/25/20	SA	2/25/20	3 mo	5/25/20	None			4 mo	4/29/00	12/17/15		
Ernie					2/19/20	DC	2/19/20	2 wk	3/4/20	None	MC				10/30/17	Yes	Yes
Flinstone, Fred					2/25/20	DC	2/25/20	3 wk	3/17/20	None	MC				10/10/18	N/A	N/A
Frog, Kermit	Yes	10/6/19	10/8/19	4/3/20													
Fudd, Elmer					2/19/20	SA	2/19/20	2 mo	4/19/20	None	MC				8/27/18	Yes	No
Gadget, Inspector																	
Gonzo	No	6/21/19	7/26/19	12/18/19	2/2/20	SA	2/2/20	3 wk	2/23/20	None	MC						
Goofy					12/2/19	CD	12/2/19	6 mo	5/30/20	None	MC						
Granger, Hermione					1/28/20	CDR	1/28/20	2 mo	3/28/20	None	None				12/1/17		
Holmes, Sherlock					3/2/20	CDR	3/2/20	2 wk	3/16/20	None	MC				10/10/16	N/A	N/A

Patient Name (Last, First)	Medical Care																
	HIV Diagnosis Date	Last Viral Load	Last VL Date	Last CD4 Count	Last CD4 %	Last CD4 Date	Prophylaxis	Last TB Test Date	Last RPR Test Date	Last GC Test Date	Most Recent Flu Vaccine	Meningitis Vaccine Given	Prevnar Given	Pneumovax Given	HAV Vaccine or Immune	HBV Vaccine or Immune	HCV Screening
Aladdin	9/19/18	254000	11/4/19	508	23.1	11/4/19		11/4/19	11/4/19	11/4/19	12/17/19	Needs	Needs	Given	Immune	Needs	Done
Ariel	3/1/16	<20	8/15/19	1123	44.9	8/15/19			8/15/19	8/15/19	1/12/20	Given	Needs	Needs	Needs	Needs	Done
Bell, Tinker	6/16/93	50	9/25/19	905	43.1	9/25/19		9/25/19	1/31/20	7/11/18	10/23/19	Needs	Given	Given	Needs	Immune	Done
Belle	6/1/17	20	1/27/20	1179	42.1	1/27/20		8/27/19	8/27/19	8/27/19	9/17/19	Needs	Needs	Needs	Immune	Needs	Done
Bert	11/29/18	43400	1/29/20	252	8.7	1/29/20		11/29/19	11/27/19	11/27/19		Given	Needs	Needs	Immune	Immune	Done
Bird, Big																	
Bond, James	6/1/05	<20	2/6/20	345	23	2/6/20		1/1/00	8/6/19	8/6/19	9/9/19	Needs	Given	Needs	Immune	Immune	Done
Brown, Charlie																	
Bunny, Bugs	8/1/13	129000	1/14/20	165	8	1/14/20	No	6/14/19	6/14/19	6/14/19	11/29/19	Needs	Given	Given	Immune	Immune	Done
Chewbacca	1/1/10	<20	1/30/20	1349	43.5	1/30/20		5/4/19	5/5/19	8/30/19		Needs	Given	Needs	Immune	Immune	Done
Cinderella	1/1/15	<20	2/16/20	492	41	2/16/20		4/16/19	4/16/19	4/16/19	10/29/19	Needs	Needs	Needs	Immune	Immune	Done
Coyote, Wile E.	1/1/11	<20	10/2/19	609	35.8	10/2/19		10/2/19	6/10/19	6/10/19	9/9/19	Given	Given	Given	Immune	Has HBV	Done
Duck, Daisy	10/11/19	<20	12/5/19	819	43.1	12/5/19		1/1/00	6/23/18	6/23/18	3/17/19	Needs	Given	Given	Immune	Immune	Done
Duck, Donald	2/29/16	50	10/18/19	563	36.1	6/1/19		10/18/19	10/23/19	10/24/19	11/15/18	Needs	Given	Given	Immune	Has HBV	Done
Dumbledore, Albus	10/1/08	<20	11/6/19	459	25.5	11/6/19		10/11/19	11/7/19	10/10/19		Given	Given	Given	Immune	Needs	Done
Dumbo	4/1/14	<20	10/12/19	500	25	10/12/19		9/26/19	5/1/19	5/1/19	10/12/19	Needs	Given	Given	Needs	Needs	Done
Eeyore	2/1/17	<20	12/30/19	528	21	12/30/19		7/28/19	7/14/19	7/28/19		Needs	Needs	Needs	Declined	Immune	Done
Elmo	7/1/16	<20	1/19/20	861	41	1/19/20		3/19/19	3/19/19	1/1/00		Given	Needs	Needs	Needs	Needs	Needs
Elsa	12/1/15	100	1/6/20	673	30.6	1/6/20		4/6/19	4/6/19	4/6/19	11/29/19	Given	Given	Given	Needs	Needs	Done
Ernie	10/30/17	<20	1/6/20	530	35.3	1/6/20		11/5/18	11/5/18	11/5/18	10/1/19	Given	Given	Given	Immune	Immune	Done
Flinstone, Fred	10/15/18	56800	1/15/20	145	13.2	1/15/20	Yes	1/15/20	10/10/18	10/10/18		Needs	Needs	Needs	Needs	Needs	Needs
Frog, Kermit																	
Fudd, Elmer	1/1/98	30	1/19/20	752	35.8	1/19/20		8/27/19	8/27/19	8/27/19	10/19/19	Needs	Needs	Needs	Needs	Immune	Done
Gadget, Inspector																	
Gonzo	1/1/97	30	2/21/20	281	15.6	2/21/20		2/21/20	6/21/19	6/12/19		Needs	Needs	Needs	Immune	Needs	Needs
Goofy	1/1/07	6290	2/2/20	772	23.4	2/2/20						Given	Given	Needs	Needs	Needs	Needs
Granger, Hermione	12/1/17	<20	12/30/19	560	28	12/30/19		12/9/17	1/10/20	1/10/20		Given	Needs	Needs	Needs	Needs	Done
Holmes, Sherlock	1/1/14	<20	2/1/20	783	43.5	2/1/20		11/27/17	11/2/19	11/2/19	11/2/18	Needs	Given	Given	Immune	Immune	Done

Patient Name:	Duck, Donald			Today's Date:	3/1/2020	
Notes:	Pt has ophthalmology referral pending for pickup					
Data last updated:	1/20/20					
Date of Birth:	6/6/91	Medical Patient:	Yes	RW/GPS Patient:	RW	
Age:	28	Dental Patient:	Yes	CareWare Active:	Yes	
Gender Identity:	M	Behavioral Health:	No	Next RW Review Due:	6/29/20	
Race:	LAT	MAT Patient:	No	Insurance Type:	0	
Ward/County:	MD-PG	Transportation:	No	Insurance Review Due:		
Language:	Spanish	Housing Assistance:	No	Rx Assistance:	MADAP	
Interpreter Needed:	Yes	Food Assistance:	No	Rx Asst Review Due:		
Phone #:	0	Positive Living:	No	Next Non-MCM Due:	3/31/20	
Last Office Visit:	10/24/19	HIV Diagnosis Date:	2/29/16	Last CD4 Count:	563	
Next Visit Due:	4/21/20	Still In Care:	Yes	Last CD4 Percent:	36.1	
Next Visit Scheduled:	None	Last Viral Load:	50	Last CD4 Date:	6/1/19	
Pharmacy on File:	MC	Last Viral Load Date:	10/18/19	On prophylaxis:	0	
Last TB Screening:	10/18/19	Last Flu Vaccine:	11/15/18	HAV Immune/Status:	Immune	
Last RPR Screening:	10/23/19	Meningitis Vax Rec'd:	Needs	HBV Immune/Status:	Has HBV	
Last GC Screening:	10/24/18	Pprevnar Received:	Given	HCV Immune/Status:	Done	
Pregnant at last Update?	N/A	Pneumovax Received:	Given	Last MC HIV Provider	SA	
	Overdue deadline or critical alert		Deadline approaching or FYI alert			

Program/Service Utilization

Program/Service Utilization										
<u>Medical:</u>			<u>Behavioral Health:</u>			<u>Dental:</u>				
Medical Pt.	57	76.0%	BH Patient	14	18.7%	Dental Pt.	27	36.0%		
Not Medical	18	24.0%	Not BH Patient	59	78.7%	Not Dental	32	42.7%		
Missing Data	0		BH ONLY	2	2.7%	Dental ONLY	16	21.3%		
			Missing Data	0		Missing Data	0			
<u>Prescription Assistance:</u>			<u>MAT:</u>			<u>Transportation Assistance:</u>				
ADAP	11	14.7%	MAT Patient	3	4.0%	Metro	0			
MADAP	6	8.0%	Not MAT	72	96.0%	Lyft	0			
VADAP	0		Missing Data	0		Both	0			
Gilead	7	9.3%				Neither	75	100.0%		
Viiv	2	2.7%				Missing Data	0			
Other	0		<u>Pharmacy:</u>							
N/A	49	65.3%	MC	34	45.3%					
Missing Data:	0		Other	16	21.3%					
<u>Housing Assistance:</u>			<u>Positive Living Support Group:</u>			<u>Food Assistance:</u>				
Housing Assistance:	1	1.3%	Attends PL	1	1.3%	Yes	0			
Doesn't Use Assistance:	74	98.7%	Doesn't Attend	74	98.7%	No	75	100.0%		
Missing Data:	0		Missing Data	0		Missing Data	0			

Mary's Center HIV Patient Census Data
Printed:
3/1/2020
Total HIV Pts:
75
Pts Not in Care
11
15%
Medical Care and Screening Data
Last Office Visit:

LOV <3 mo	0	
LOV <6mo	22	29.3%
LOV <12 mo	12	16.0%
LOV >12 mo	22	29.3%
Missing Data	19	25.3%

Last Viral Load:

Undetectable	30	40.0%
Suppressed	11	14.7%
Viremic	14	18.7%
Missing VL Data	20	26.7%

Pregnant?

Pregnant	1	1.3%
Not Pregnant	30	40.0%
N/A	44	58.7%
Missing Data	0	

TB Screen:

TB Screen in past year	19	25.3%
TB Screen Opt Out	0	
TB Screen Due	22	29.3%
Missing TB Data	16	21.3%

RPR Screen:

RPR in Past Year	28	37.3%
RPR Opt Out	0	
RPR Screen Due	24	32.0%
Missing RPR Data	5	6.7%

GC Screen:

GC Screen in Past Year	25	33.3%
GC Screen Opt Out	0	
GC Screen Due	24	32.0%
Missing GC Data	8	10.7%

HAV Screen:

Needs HAV Vaccine	26	34.7%
HAV Immune	31	41.3%
HAV Declined	0	
Missing HAV Data	0	

HBV Screen:

Needs HBV Vaccine	21	28.0%
HBV Immune	35	46.7%
HBV Declined	0	
Has HBV	1	1.3%
Missing HBV Data	0	

HCV Screen:

Needs HCV Screening	18	24.0%
HCV Screening Done	38	50.7%
Has HCV	1	1.3%
Missing HCV Data	0	

Questions?



Mary's Center