

DC | **HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

---

**Ryan White Services Standards**

Dr. Christie Olejemeh | February 16, 2022

---

Copyright 2020 DC Health | Government of the District of Columbia

---

---

---

---

---

---

---

---

**DC Health/ HAHSTA  
Ryan White Health  
Services Standards**

Dr. Christie Olejemeh  
Dr. Leah Varga  
Ashley Coleman  
Messay Zerga  
Twana Holmes

---

DC | **HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia

---

---

---

---

---

---

---

---

**Ryan White Services  
Categories per PCN 16:02**

HAB/HRSA  
Policy Clarification Notice  
16:02

---

DC | **HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia

---

---

---

---

---

---

---

---

**Service Standards**

Establish the **minimal level of service or care** that a HRSA RWHAP funded agency or provider may offer within a state, territory or jurisdiction.

**DC HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia

---

---

---

---

---

---

---

---

Recipients are required to work toward the development and adoption of service standards for all HRSA RWHAP-funded services to **ensure consistent quality care is provided to all HRSA RWHAP-eligible clients.**

**DC HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia

---

---

---

---

---

---

---

---

- Service standards related to HRSA RWHAP Core Medical Services must be consistent with U.S. Department of Health and Human Services’ Clinical Guidelines for the Treatment of HIV, as well as other pertinent clinical and professional standards.
- Service standards related to HRSA RWHAP Support Services may be developed using evidence-based or evidence-informed best practices, the most recent HRSA RWHAP Parts A and B National Monitoring Standards, and guidelines developed by the state and local government.

**DC HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia

---

---

---

---

---

---

---

---

**Process of Development**

- HRSA Definitions - PCN 16:02
- HRSA Program Guidance & PCN 21:02
- Standards from NASTAD
- Approved standards from other states
- Published articles in public health journals
- HHS guidelines
- CDC guidelines
- etc.



Copyright 2020 DC Health | Government of the District of Columbia 7

---



---



---



---



---



---



---

**RWHAP Core Medical Services**

- AIDS Drug Assistance Program Treatments
- AIDS Pharmaceutical Assistance
- Early Intervention Services (EIS)
- Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals
- Home and Community-Based Health Services
- Home Health Care
- Hospice



Copyright 2020 DC Health | Government of the District of Columbia 8

---



---



---



---



---



---



---

**RWHAP Core Medical Services Cont.**

- Medical Case Management, including Treatment Adherence Services
- Medical Nutrition Therapy
- Mental Health Services
- Oral Health Care
- Outpatient/Ambulatory Health Services
- Substance Abuse Outpatient Care



Copyright 2020 DC Health | Government of the District of Columbia 9

---



---



---



---



---



---



---

**RWHAP Support Services**

- Child Care Services
- Emergency Financial Assistance
- Food Bank/Home Delivered Meals
- Health Education/Risk Reduction
- Housing
- Legal Services

---



---



---



---



---



---



---

**RWHAP Support Services**

- Linguistic Services
- Medical Transportation
- Non-Medical Case Management Services
- Other Professional Services
- Outreach Services
- Permanency Planning

---



---



---



---



---



---



---

**RWHAP Support Services Cont.**

- Psychosocial Support Services
- Referral for Health Care and Support Services
- Rehabilitation Services
- Respite Care
- Substance Abuse Services (residential)

---



---



---



---



---



---



---

**Layout of all Services Standards**

1. Services Category Definition

11. Intake, Eligibility and Annual Recertification Requirements

A. Initial eligibility determination:

- HIV positive status;
- Residency
- Income

DC HEALTH  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia 13

---

---

---

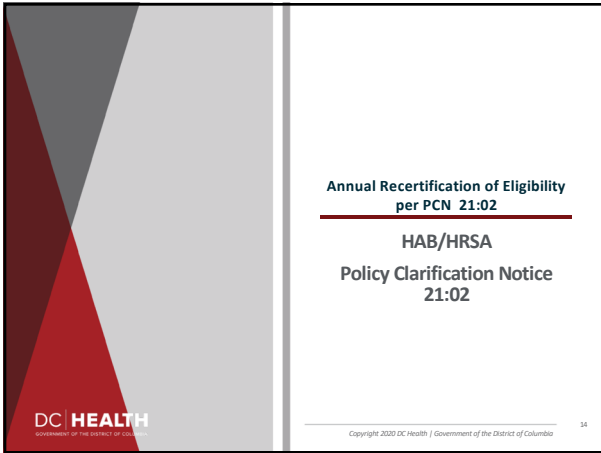
---

---

---

---

---



**Annual Recertification of Eligibility  
per PCN 21:02**

**HAB/HRSA  
Policy Clarification Notice  
21:02**

DC HEALTH  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia 14

---

---

---

---

---

---

---

---

**Layout of all Services Standards Contd.**

B. Intake

C. Maintenance of Eligibility: PCN 21:02

To maintain eligibility for Ryan White Services, Providers must conduct annual eligibility confirmations to assess if the customer's income and/or residency status has changed. RWHAP providers are permitted to accept a customer's self attestation of "no change" when confirming eligibility. However, self-attestation could be used every other annual confirmation and not to be used in two consecutive years.

DC HEALTH  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia 15

---

---

---

---

---

---

---

---

**Layout of all Services Standards Contd.**

- Section 111: Key service Components & Activities
  - Standards
  - Essential Elements for assessment
  - Measures
- Section IV: Personal Qualifications
- Section V: Clinical Quality Management
- Section VI: Approval and Signatures

---

---

---

---

---

---

---

---

**Exceptions in the Lay out are: Outpatient Ambulatory, Oral Health Services and Wellness Support Services**

Outpatient Ambulatory Health Services (OAHS) and Oral Health Services

- Table of contents
- List of some of the published articles, documents and researches synthesized to create the standard
- Special Strategies for HIV Care in the District of Columbia: Red Carpet Entry Program and RAPID START for OAHS

---

---

---

---

---

---

---

---

**SAME-DAY RAPID ART**

**IS AVAILABLE IN  
WASHINGTON, DC**




---

---

---


---

---

---

---

---

**Wellness Support Services** 

Wellness is defined as a state of complete physical, mental, spiritual, and social well-being, and not merely the absence of disease or infirmity. It is the conscious development of the whole self, and a process of accessing and learning the appropriate “tools” that can assist a person to be healthier and happier, as well as discovering one’s own effective methods for continued growth and development

**DC HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia

---

---

---

---

---

---

---

---

- The DC EMA wellness program is an integration of various mind, body, and soul building tools designed for eligible members in the EMA to receive the skills to help deal with life’s competing needs in a more effective way.
- Using a HIV status neutral approach, Wellness Services support innovative and accessible interventions involving mindfulness techniques to help people address physical, mental, and social well-being to improve health outcomes (such as PrEP and ART treatment initiation and adherence).

**DC HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia

---

---

---

---

---

---

---

---

**Definition of Components of Wellness Supportive Services**

- Wellness Coaching sessions (health, life, body/mind)
- Movement practices
- Breath practices and Meditation
- Energy Medicine/Acupuncture
- Bodywork/Relaxation
- Wellness Groups Sessions (Empowerment, Resilience, Wholeness, Spirituality groups)

These groups and/or individual services may be in-person or through the use of technology, as approved by the HAHSTA.

**DC HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia

---

---

---

---

---

---

---

---

**Services Standards Approval Process**

- Compilation of initial draft
- Review of draft by Health Services Standards (HSS) Committee
- Submission to Management for Review & Approval
- Submission to Integrated Strategies Committee (ISC) of Washington, DC Regional Planning Commission on Health and HIV
- Update Services per input from ISC
- Submission for final approval by ISC
- Publish approved service on DC Health website




---



---



---



---



---



---



---

**Services Standards still in development**

- Child Care Services
- Home Health Care Services
- Hospice Care Services
- Rehabilitation Services
- Respite care
- Referral for Healthcare & Supportive Services
- Substance Abuse Services (residential)




---



---



---



---



---



---



---

**Technical Assistance Training Videos/Links**

- PowerPoint presentations have been developed for all approved funded services categories
- Links to such technical assistance tool will be provided for ease of training
- Training will be on demand and can be done within sub-recipient organization




---



---



---



---



---



---



---



**Questions?**

Christie Olejemeh, PhD, RN  
Public Health Analyst, Care and Treatment  
Division [christie.olejemeh@dc.gov](mailto:christie.olejemeh@dc.gov)

**DC HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia 25

---

---

---

---

---

---

---

---

**Ryan White HIV/AIDS Program  
Services Standards 2021**

This link contains the most updated services categories for the DC EM

**DC HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

Copyright 2020 DC Health | Government of the District of Columbia 25

---

---

---

---

---

---

---

---

**DC HEALTH**  
GOVERNMENT OF THE DISTRICT OF COLUMBIA

899 North Capitol Street NE, 5th Fl, Washington, DC 20002

[dchealth.dc.gov](http://dchealth.dc.gov)

 @DCHealth
  dchealth
  DC Health

For more information on the District's COVID-19 response, visit [coronavirus.dc.gov](http://coronavirus.dc.gov)

---

---

---

---

---

---

---

---