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DC EMA CAREWare

GY32 Plan

Messay Zerga (DOH) | February 2022

DC CAREWare Website:

https://carewaredc.ixn.com/careware/rs/index.htm

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What is New?

- CAREWare historical data archival
  - Records older than 3 years will be removed from the database
  - Back up will be maintained
  - Providers are encouraged to export their old data for backup
  - Please contact care.ware@dc.gov with specific inquiries

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What is New?...

- 2 –Factor Authenticator resetting
  - Providers will be able to reset their users 2-factor key
  - If you are a site admins, please email at care.ware@dc.gov for further guidance
- Automatic user Deactivation
  - Due to security concerns, users who didn't login for 90 days will automatically be retired/Deactivated
  - New Account reactivation request must be submitted to reinstate the account

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Trainings

- Basic CW training for new users
- Working with Reports in CW
- Provider-specific training available upon request

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How to request User Account

To access CAREWare User accounts Click here or scan QR code

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How to request TA

We have electronic TA request form
Click DC CAREWare TA request form
Or scan the barcode
Onsite training for your staff can be requested using this form

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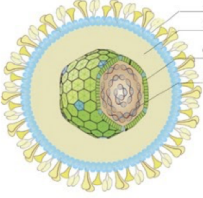GOVERNMENT OF THE DISTRICT OF COLUMBIA
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CAREWare Super User

We are planning to train at least two employees from each organization on basics of CAREWare system administration
   They will be onsite admins (one main and one backup)
To provide super user information for your organization complete:
   CAREWare supper user form or scan barcode on the left side

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Our Goal This GY

>92% Viral Load Suppression Rate in the DC EMA

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Contact

Email: care.ware@dc.gov

Phone: 202- 671- 4983

Questions?

Speaker Contact Information:
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For more information on the District's COVID-19 response, visit **coronavirus.dc.gov**