**GY32 District of Columbia Ryan White Program**

**Service Categories Scope of Services / Table A**

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## Table As Background

Purpose

The Service Categories Scope of Work (Table As) is a tool used by the Ryan White Program (RWP) to highlight and report on how grant awards and subrecipients contribute to strategic goals and a comprehensive system of care.

System Monitoring

Table As form the basis for tracking the Ryan White Program’s progress and performance against stated goals and objectives, evaluating impact and improved health status, and ensuring accountability at the

Program-level. Service provision and system performance are monitored through a combination of program inputs, processes, outputs, and outcomes. System-wide aggregate estimated and actual targets are reviewed to assess the availability and utilization of quality HIV care and health support services, identify and inform system-wide improvements, and determine the need to re-allocate/re-distribute funds.

### Provider Monitoring

Table As are used to gauge efforts toward improving care processes and outcomes, identify service gaps and quality problems, target monitoring and enforcement processes, and confirm technical assistance, capacity building, remediation, and corrective actions.

### Development and Input

Selection of Table A measures is informed by considerations of scientific soundness, programmatic relevance, usefulness for decision‐making, data availability, and provider input. The ability to set meaningful and reasonable targets is critical as is a standardized process for target setting and monitoring.

## CORE MEDICAL SERVICES

Early Intervention Services

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| **Find ‘Em:** Number of newly diagnosed HIV-positive individuals during the reporting period | Newly Diagnosed |
| **Teach ‘Em:** Number of individuals from the focus population educated about HIV, STI, Hepatitis C virus, risk reduction strategies, health literacy, healthcare access, and U=U | Harm/Risk Reduction |
| **Test ‘Em:** Number of individuals from the focus population tested for HIV (confirmatory testing only), STI and Hepatitis C during the reporting period | Targeted Testing |
| **Link ‘Em:** Number of persons with HIV prescribed ART within 7-days of diagnosis during the reporting period | Rapid Start ART |
| **Link ‘Em:** Number of persons from the focus population prescribed PrEP within 7-days of visit during the reporting period | PrEP |
| **Link ‘Em:** Percentage of persons with HIV and out-of-care patients who are linked to HIV medical care within 7-days of date of re-contact with the or by site and agreement to return to care (internal) or referral date (external) | Linkage |
| **Keep ‘Em:** Number of individuals with comprehensive harm reduction plans | Harm/Risk Reduction |
| **Keep ‘Em:** Percentage of clients with HIV infection who had at least two care markers in the measurement year | Retention |

### Health Insurance Premium and Cost Sharing Assistance (MD and VA only)

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Number of HIV-positive individuals with maintained continuity of care and treatment - Insurance premium payment | Clients |
| Number of HIV-positive individuals with maintained continuity of care and treatment - Deductible payment | Clients |
| Number of HIV-positive individuals with maintained continuity of care and treatment - Co-payment | Clients |

### Home and Community-Based Health Services

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients |
| Number of home and community-based health services during the reporting period | Units |
| [Eligible Scope Population] Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression |

Medical Case Management

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients |
| Number of medical case management visits during the reporting period | Visits |
| [Eligible Scope Population] | |
| Percentage of clients with HIV infection who had at least two care markers in the measurement year | Retention |
| Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression |
| Percentage of persons with HIV in medical case management with lowered acuity during the reporting period | Acuity |

Medical Nutrition Therapy

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients |
| Number of medical nutrition visits during the reporting period | Visits |
| [Eligible Scope Population] Percentage of persons with HIV receiving medical nutrition therapy with improved appetite during the reporting period | Improved Appetite |

### Mental Health

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients |
| Number of mental health visits during the reporting period | Visits |
| [Eligible Scope Population] Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression |

Oral Health

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients |
| Number of oral health care visits during the reporting period | Visits |
| Percentage of patients living with HIV who received at least two preventative oral exams by a dentist during the reporting period | Preventative Oral Care |
| Percentage of HIV-positive oral health patients who had a dental treatment plan developed and/or updated at least once during the reporting period | Retention |

### Outpatient/Ambulatory Health Services

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients |
| Number of outpatient ambulatory care visits during the reporting period | Visits |
| [Eligible Scope Population] | |
| Percentage of patients newly diagnosed with HIV/AIDS OR returning to care who were newly enrolled with a medical provider with prescribing privileges who had a medical visit in each of the 4‐month periods in the reporting period | Retention |
| Percentage of clients with HIV infection who had at least two care markers in the reporting period | Retention |
| Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression |
| Percentage of persons with HIV and out-of-care patients who are linked to HIV medical care within 7-days of date of re-contact with or by site and agreement to return to care (internal) or referral date (external) | Linkage |
| The median number of days from positive test (internal) or referral (external) to initiation of ART for newly diagnosed, and new to care patients | Rapid Start ART |

### Substance Abuse Outpatient Care

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients |
| Number of substance abuse visits during the reporting period | Visits |
| [Eligible Scope Population] Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression |

## SUPPORT SERVICES

Emergency Financial Assistance

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Number of HIV-positive individuals with maintained continuity of care and treatment - Food (voucher, groceries or food stamps) | Clients |
| Number of HIV-positive individuals with maintained continuity of care and treatment - Housing/Rental Assistance | Clients |
| Number of HIV-positive individuals with maintained continuity of care and treatment - Transportation | Clients |
| Number of HIV-positive individuals with maintained continuity of care and treatment – Utilities/Phone | Clients |

### Food Bank/Home Delivered Meals

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated persons living with HIV receiving food bank and/or home delivered meals during the reporting period | Clients |
| Number of food bank meals served during the reporting period | FB Units |
| Number of home delivered meals during the reporting period | HD Units |
| Percentage of HIV positive individuals with improved food security during the reporting period | Food Security |

### Linguistic Services

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals receiving linguistic services during the reporting period | Clients |
| Number of linguistic and translation services, as a component of HIV service, delivered during the reporting period | Units |

### Medical Transportation

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals receiving medical transportation services during the reporting period | Clients |
| Number of medical transportation services, that enabled access to or retention in core medical or support HIV services – Metro SmartTrip card | Units |
| Number of medical transportation services, that enabled access to or retention in core medical or support HIV services – Cab voucher | Units |
| Number of medical transportation services, that enabled access to or retention in core medical or support HIV services – Van service | Units |
| Number of medical transportation services, that enabled access to or retention in core medical or support HIV services – Rideshare | Units |

### Non-Medical Case Management Services

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients |
| Number of client-centered non-medical case management visits, to improve access to and retention in medical and support services, during the reporting period | Visits |
| Percentage of clients with HIV infection who had at least two care markers in the measurement year | Retention |
| Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression |

### Other Professional Services (Legal)

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals receiving other professional services during the reporting period | Clients |
| Number of other professional services, that enabled access to or retention in core medical or support HIV services, during the reporting period | Units |

### Outreach (MD and VA only)

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals receiving outreach services during the reporting period | Clients |
| Number of outreach services to identify individuals that do not know their HIV status | Units |
| Number of outreach services to link or re-engage HIV-positive individuals who know their HIV status to medical and support services | Units |

### Psychosocial Support Services

|  |  |
| --- | --- |
| **Measure** | **Target**  **(Mar 1 – Feb 28)** |
| Total number of unduplicated HIV-infected individuals receiving psychosocial support during the reporting period | Clients |
| Number of counseling sessions for HIV-infected individuals to address behavioral and physical health concerns during the reporting period | Units |
| Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the measurement year | Suppression |