

**GY32 District of Columbia Ryan White Program
Service Categories Scope of Services/ Table A
Overview and Template**

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Table As Background

Purpose

The Service Categories Scope of Services (Table As) is a tool used by the Ryan White Program (RWP) to highlight and report on how grant awards and subrecipients contribute to strategic goals and a comprehensive system of care.

System Monitoring

Table As form the basis for tracking the Ryan White Program's progress and performance against stated goals and objectives, evaluating impact and improved health status, and ensuring accountability at the Program-level. Service provision and system performance are monitored through a combination of program inputs, processes, outputs, and outcomes. System-wide aggregate estimated and actual targets are reviewed to assess the availability and utilization of quality HIV care and health support services, identify and inform system-wide improvements, and determine the need to re-allocate/re-distribute funds.

Provider Monitoring

Table As are used to gauge efforts toward improving care processes and outcomes, identify service gaps and quality problems, target monitoring and enforcement processes, and confirm technical assistance, capacity building, remediation, and corrective actions.

Development and Input

Selection of Table A measures is informed by considerations of scientific soundness, programmatic relevance, usefulness for decision-making, data availability, and provider input. The ability to set meaningful and reasonable targets is critical as is a standardized process for target setting and monitoring.

CORE MEDICAL SERVICES

Medical Case Management

Measure	Target (Apr 1 – Mar 31)
Total number of unduplicated HIV-infected individuals served during the reporting period	Clients
Number of medical case management visits during the reporting period	Visits
[Eligible Scope Population]	
Percentage of clients with HIV infection who had at least two care markers in the measurement year	Retention
Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period	Suppression
Percentage of persons with HIV in medical case management with lowered acuity during the reporting period	Acuity
Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation	Retention

Mental Health

Measure	Target (Apr 1 – Mar 31)
Total number of unduplicated HIV-infected individuals served during the reporting period	Clients
Number of mental health visits during the reporting period	Visits
[Eligible Scope Population] Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period	Suppression
Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation	Retention

Outpatient/Ambulatory Health Services

Measure	Target (Apr 1 – Mar 31)
Total number of unduplicated HIV-infected individuals served during the reporting period	Clients
Number of outpatient ambulatory care visits during the reporting period	Visits
[Eligible Scope Population]	
Percentage of patients newly diagnosed with HIV/AIDS OR returning to care who were newly enrolled with a medical provider with prescribing privileges who had a medical visit in each of the 4-month periods in the reporting period	Retention
Percentage of clients with HIV infection who had at least two care markers in the reporting period	Retention

Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period	Suppression
Percentage of persons with HIV and out-of-care patients who are linked to HIV medical care within 7-days of date of re-contact with or by site and agreement to return to care (internal) or referral date (external)	Linkage
The median number of days from positive test (internal) or referral (external) to initiation of ART for newly diagnosed, and new to care patients	Rapid Start ART
Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation	Retention

SUPPORT SERVICES

Non-Medical Case Management Services

Measure	Target (Apr 1 – Mar 31)
Total number of unduplicated HIV-infected individuals served during the reporting period	Clients
Number of client-centered non-medical case management visits, to improve access to and retention in medical and support services, during the reporting period	Visits
Percentage of clients with HIV infection who had at least two care markers in the measurement year	Retention
Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period	Suppression
Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation	Retention

Health Education and Risk Reduction

Measure	Target (Apr 1 – Mar 31)
Total number of unduplicated HIV-infected individuals receiving health education/risk reduction services during the reporting period	Clients
Total number of unduplicated HIV-negative individuals receiving health education/risk reduction services during the reporting period	Clients
Number of initial health education/risk reduction assessments	Units
Number of Health education/risk reduction service plan re-assessments (every 90 days)	Units
Number of individual counseling sessions to provide education and address behavioral and physical health concerns	Units
Number of customers referred to other medical and/or support services (e.g., medical case management, psychosocial support services, etc.)	Units
Percentage of individuals with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the measurement year	Suppression

Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation	Retention
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Psychosocial Support Services

Measure	Target (Apr 1 – Mar 31)
Total number of unduplicated HIV-infected individuals receiving psychosocial support during the reporting period	Clients
Number of counseling sessions for HIV-infected individuals to address behavioral and physical health concerns during the reporting period	Units
Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the measurement year	Suppression
Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation	Retention

Outreach (Part B MAI)

Measure	Target (Apr 1 – Mar 31)
Total number of unduplicated HIV-infected individuals receiving outreach services during the reporting period	Clients
Total number of unduplicated HIV-infected individuals enrolled in ADAP during the reporting period	Units
Number of internal outreach services to link or re-engage HIV-positive individuals who know their HIV status to medical and support services	Units
Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period	Suppression

Medical Transportation

Measure	Target (Apr 1 – Mar 31)
Total number of unduplicated individuals receiving medical transportation services during the reporting period	Clients
Number of medical transportation services, that enabled access to or retention in HIV-related medical or support services – Metro SmartTrip card	Units
Number of medical transportation services, that enabled access to or retention in HIV-related medical or support services – Cab voucher	Units
Number of medical transportation services, that enabled access to or retention in HIV-related medical or support services – Van service	Units
Number of medical transportation services, that enabled access to or retention in HIV-related medical or support services – Rideshare	Units

Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation	Retention
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