


**DC
EMA CAREWare
GY32 Plan**

Messay Zerga(DOH)

Care.ware@dc.gov

Feb 2022

A yellow triangular graphic is located in the bottom right corner of the slide, pointing towards the top right.

**DC CAREWare
website:**

<https://carewaredc.ixn.com/careware/rs/index.htm>

What is New?

- CAREWare historical data archival
 - Records older than 3 years will be removed from the database
 - Back up will be maintained
 - Providers are encouraged to export their old data for backup
 - Please contact care.ware@dc.gov with specific inquiries

What is New?...

- 2 –Factor Authenticator resetting
 - Providers will be able to reset their users 2-factor key
 - If you are a site admins, please email at care.ware@dc.gov for further guidance
- Automatic user Deactivation
 - Due to security concerns, users who didn't login for 90 days will automatically be retired/Deactivated
 - New Account reactivation request must be submitted to reinstate the account

Trainings



- Basic CW training for new users
- Working with Reports in CW
- Provider Specific training upon request

How to request User account

- To access CAREWare User accounts [Click here](#) or scan QR code



How to request TA

- We have electronic TA request form
 - Click [DC CAREWare TA request form](#)
 - Or scan the barcode
 - Onsite training for your staff can be requested using this form



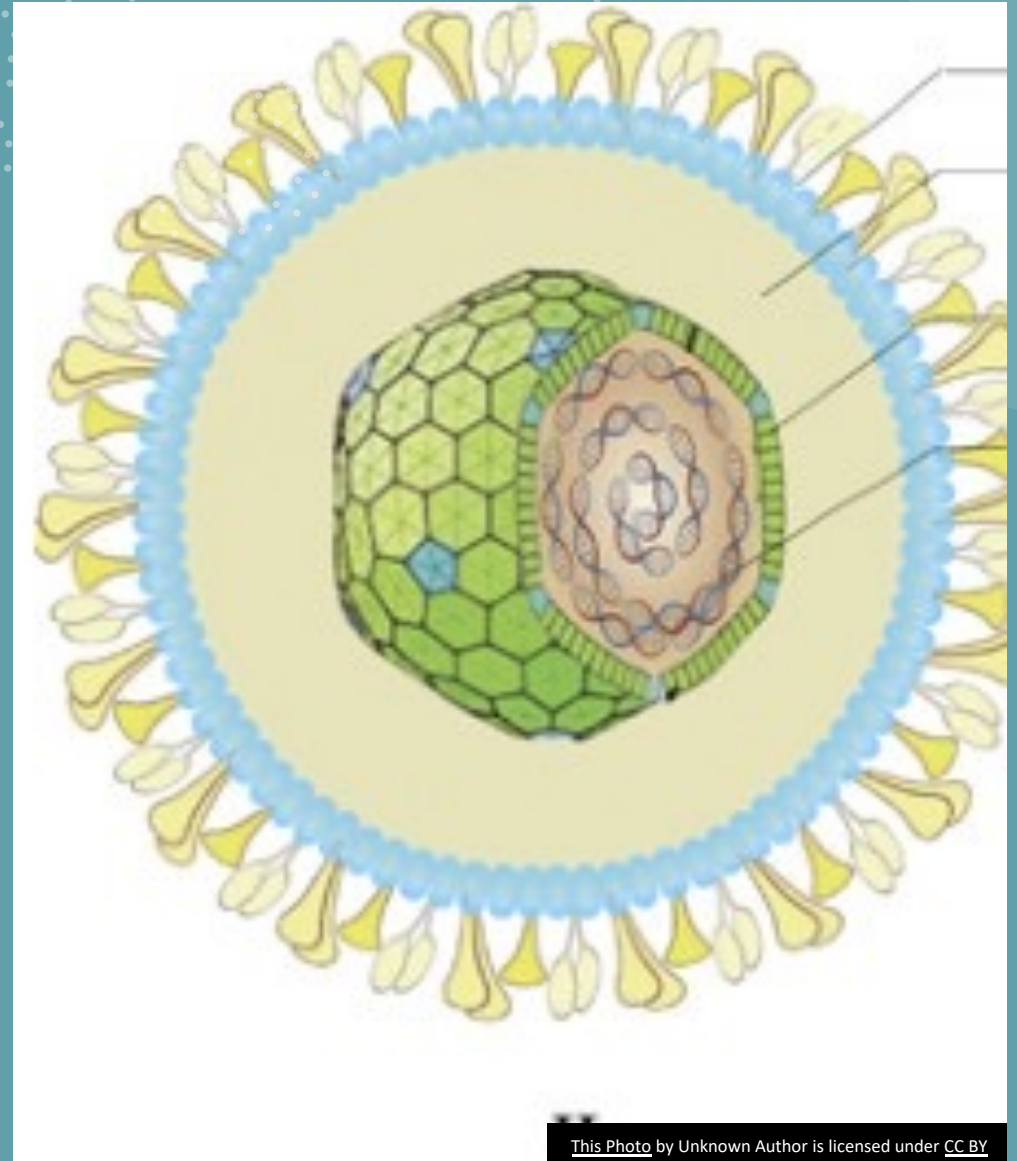
CAREWare Supper user

- We are planning to train at least two employees from each organization on basics of CAREWare system administration
 - They will be onsite admins(one main and one backup)
- To provide supper user information for your organization complete:
 - [CAREWare supper user form](#) or scan barcode on the left side



Our Goal This GY

>92% Viral Load Suppression Rate in the
EMA



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Contact

Email: Care.ware@dc.gov

Phone: 202-671-4983

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THANK YOU
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SHUKURIA
YOU
BOLZİN
MERCI
DANKSCHEEN
SHUKRIA
BIYAN
TASHAKKUR ATU
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