

**DC
EMA CAREWare
GY32 Plan**

Messay Zerga(DOH)

Care.ware@dc.gov

Feb 2022

**DC CAREWare
website:**

<https://carewaredc.ixn.com/careware/rs/index.htm>

What is New?

- CAREWare historical data archival
 - Records older than 3 years will be removed from the database
 - Back up will be maintained
 - Providers are encouraged to export their old data for backup
 - Please contact care.ware@dc.gov with specific inquiries

What is New?...

- 2 –Factor Authenticator resetting
 - Providers will be able to reset their users 2-factor key
 - If you are a site admin, please email at care.ware@dc.gov for further guidance
- Automatic user Deactivation
 - Due to security concerns, users who didn't login for 90 days will automatically be retired/Deactivated
 - New Account reactivation request must be submitted to reinstate the account

Trainings



- Basic CW training for new users
- Working with Reports in CW
- Provider Specific training upon request

How to request User account

- To access CAREWare User accounts [Click here](#) or scan QR code



How to request TA

- We have electronic TA request form
 - Click [DC CAREWare TA request form](#)
 - Or scan the barcode
 - Onsite training for your staff can be requested using this form



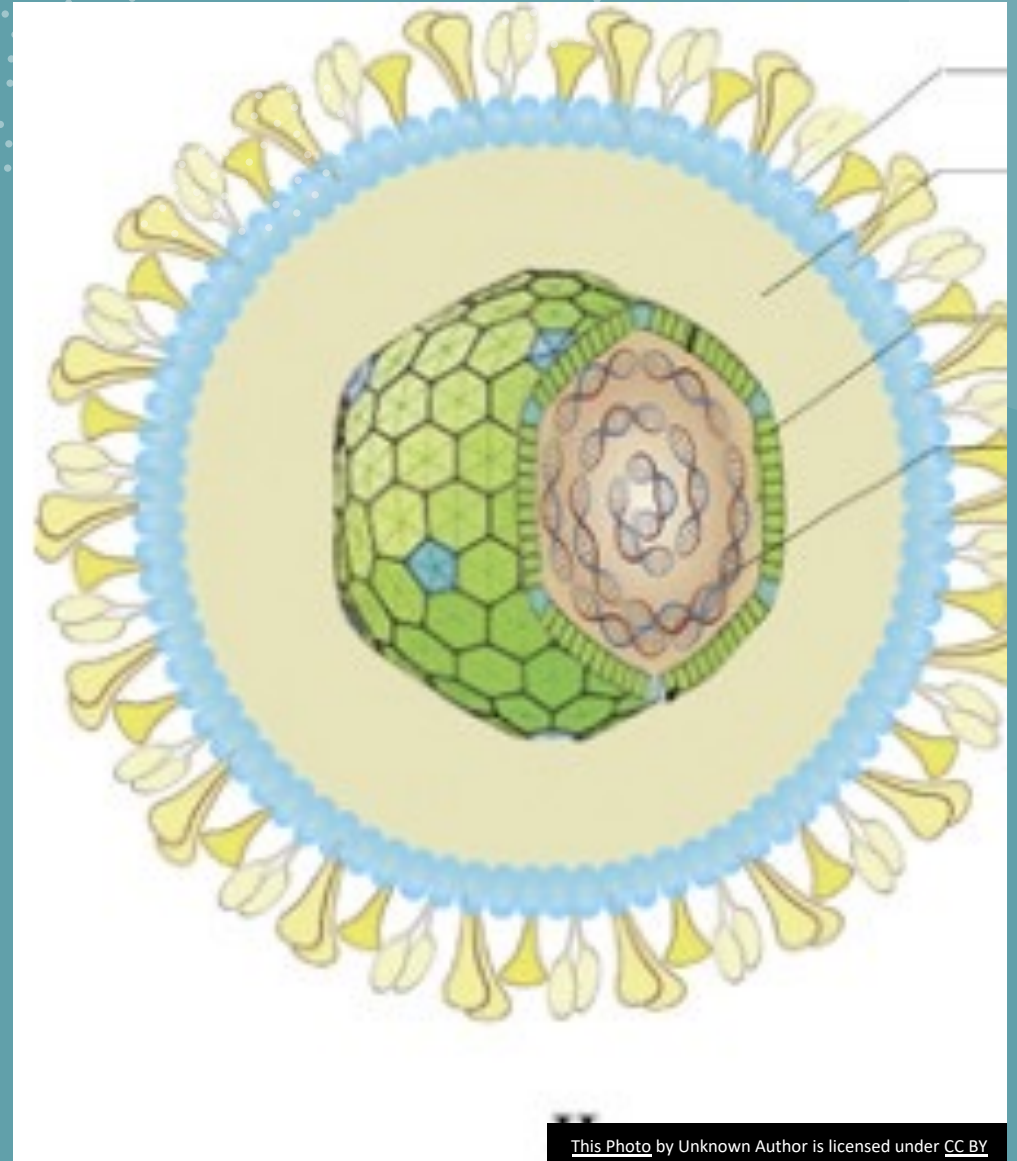
CAREWare Supper user

- We are planning to train at least two employees from each organization on basics of CAREWare system administration
 - They will be onsite admins(one main and one backup)
- To provide supper user information for your organization complete:
 - [CAREWare supper user form](#) or scan barcode on the left side



Our Goal This GY

>92% Viral Load Suppression Rate in the
EMA



This Photo by Unknown Author is licensed under [CC BY](#)

Contact

Email: Care.ware@dc.gov

Phone: 202-671-4983

አመሰግናለሁ!

THANK YOU
GRACIAS
ARIGATO
SHUKURIA
JUSPAXAR
DANKSCHEEN
TASHAKKUR ATU
YAQHANYELAY
SUKSAMA
EKHMET
MEHRBANI
GRAZIE
PALDIES
BOLZİN
MERCI
BIYAN
SHUKRIA
TINGKI
HATUR GI
MAKETAI
MIMMONCHAR
SPASSIBO
SNACHALHUYA
NUHUN
CHALTU
WABEEJA
MAITEKA
HUI
DHANYABAAD
ANHA
ATTO
MERSI
SPASIBO
DENKAUJA
NENACHALHYA
UNALCHEESH
EKOJU
SIKOMO
BAIKA
TAVTAPUCH
MEDAWAGSE
GOZAIMASHITA
EFCHARISTO
AGUYJE
FAKAAUE
KOMAPSUMNIDA
MAAKE
LAH
SANCO
MERASTAWHY
GAEJTHO
YUSPAGARATI