

DC EMA CAREWare

GY33 Plan

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DC CAREWare website:

- <https://carewaredc.ixn.com/careware/rs/index.htm>

What is New?

- CAREWare upgraded to build v.171 which is RSR 2022 ready
- Centralized Eligibility
- Provider Data Import (PDIs) format change
- Providers are encouraged to export their old data for backup
- Please contact care.ware@dc.gov with specific inquiries

What is New?...

- 2 –Factor Authenticator resetting
 - Providers will be able to reset their users 2-factor key
 - If you are a site admin, please email at care.ware@dc.gov for further guidance
- Automatic user Deactivation
 - Due to security concerns, users who didn't login for 180 days(used to be 90 days) will automatically be retired/Deactivated
 - New Account reactivation request must be submitted to reinstate the account

Training

- RSR 2022
 - January 31, 2023
- Basic CW training for new users
 - Mid- April 2023
- Working with Reports in CW
 - June 2023
- Data Import and Export options
 - August 2023
- Provider Specific training upon request
 - Through out the year



How to request User account

- To access CAREWare User accounts [Click here](#) or scan QR code



How to request TA

- We have electronic TA request form
 - Click [DC CAREWare TA request form](#)
 - Or scan the barcode
 - All trainings will be hosted virtually via Microsoft team



Our goal this grant year

- >97 % data completeness in all required data element areas
 - Viral Load
 - CD4
 - ART
 - FPL
 - Housing Status
 - Health coverage
 - Risk Factor & HIV status

Contact


- Email: Care.ware@dc.gov
- Phone: 202-671-4983/202-329-7294

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