

# CAREWare Centralized Eligibility System

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## Overview

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# DC CAREWare Website

- <https://carewaredc.ixn.com/careware/rs/index.htm>

# CAREWare (CW) Centralized Eligibility (CE) System

- CE is a CW built-in system that will enable providers
  - To upload all required eligibility verification documents to CAREWare and
  - Share the information with other providers in the network if serving the same customer.

# WHAT CUSTOMER INFORMATION WILL BE SHARED?

The following information will be shared among providers serving the same customer

- Demographic information
- Eligibility
- Proof of HIV Status & Documentation
- Proof of Income & Documentation

# WHAT CUSTOMER INFORMATION WILL BE SHARED?

- Proof of Residency & Documentation
- Proof of Insurance & Documentation
- Eligibility expiration Date
- Consented to share eligibility information and Documentation
- Release of information form
- Eligibility Staff Name

# WHAT CUSTOMER INFORMATION WILL BE SHARED?

- Annual Review information records
- Housing status
- Poverty level assessment
- Insurance Assessment

# Provider 1: View



HAHSTA TEST PROVIDER > Centralized, Eligibility ( Birthdate: 2/2/1990, Last service: 3/22/2022 )



- Customize
- Client Summary
- Demographics
- Client Report

Find Client > Search Results > View Details > Demographics

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## Demographics

### View

Eligibility Date: 03/17/2022

Is Eligible: Yes

Funding Source: Part A

Proof of HIV Status:

Proof of HIV Status Documentation: [1 Attachments](#) (Access in view mode only)

Proof of Income:

Proof of Income Required Documentation: [0 Attachments](#) (Access in view mode only)

Proof of Residency:

Proof of Residency Required Documentation: [0 Attachments](#) (Access in view mode only)

Proof of Insurance:

Proof of Insurance Required Documentation: [0 Attachments](#) (Access in view mode only)

Eligibility expiration Date: 03/17/2023

Consented to share eligibility information and doc: Yes

Release of information form: [0 Attachments](#) (Access in view mode only)

Eligibility Staff Name: Mr X

Comment:

# Provider 2: View



HOPWA Test Provider > Centralized, Eligibility ( Birthdate: 2/2/1990, Last service: 3/8/2022 )

[Find Client](#) > [Search Results](#) > [Demographics](#) > [Eligibility History](#) > [View](#)

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## View

Eligibility Date: 03/17/2022

Is Eligible: Yes

Funding Source: Part A

Proof of HIV Status:

Proof of HIV Status Documentation: [1 Attachments](#) (Access in view mode only)

Proof of Income:

Proof of Income Required Documentation: [0 Attachments](#) (Access in view mode only)

Proof of Residency:

Proof of Residency Required Documentation: [0 Attachments](#) (Access in view mode only)

Proof of Insurance:

Proof of Insurance Required Documentation: [0 Attachments](#) (Access in view mode only)

Eligibility expiration Date: 03/17/2023

Consented to share eligibility information and doc: Yes

Release of information form: [0 Attachments](#) (Access in view mode only)

Eligibility Staff Name: Mr X

Comment:



Find Client > Search Results > Demographics

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### Demographics

<a href="#">HIV Risk Factors</a>	Heterosexual
<a href="#">Vital and Enrollment Status</a>	Vital Status: Alive Current Status: Active
<a href="#">Eligibility</a>	Ryan White Eligible
<a href="#">HOPWA Enrollment</a>	Manage HOPWA Enrollment and Exit
<a href="#">HIV Status</a>	HIV-positive (AIDS status unknown) HIV Date
<a href="#">Common Notes</a>	Requires permission: 'Edit Common Notes'
<a href="#">Provider Notes</a>	No description supplied

- Customize
- Client Summary
- Demographics
- Client Report
- Encounter Report
- Services
- Annual Review
- Case Notes
- Custom Forms
- Vital Signs
- Hospital Admissions
- Medications
- Labs
- Screenings
- Screening Labs
- Immunizations
- Diagnoses
- Sharing Requests
- Referrals
- Relations
- Counseling and Testing

# LIVE Demo

# Contact

Email: [care.ware@dc.gov](mailto:care.ware@dc.gov)

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Phone: 202- 671- 4983

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