**GY33 Ryan White Part B**

**Service Categories**

**Scope of Services/ Table A - Overview and Template(s)**

## Table As Background

Purpose

The Service Categories Scope of Services (Table As) is a tool used by the Ryan White Program (RWP) to highlight and report on how grant awards and subrecipients contribute to strategic goals and a comprehensive system of care.

System Monitoring

Table As form the basis for tracking the Ryan White Program’s progress and performance against stated goals and objectives, evaluating impact and improved health status, and ensuring accountability at the

Program-level. Service provision and system performance are monitored through a combination of program inputs, processes, outputs, and outcomes. System-wide aggregate estimated and actual targets are reviewed to assess the availability and utilization of quality HIV care and health support services, identify and inform system-wide improvements, and determine the need to re-allocate/re-distribute funds.

### Provider Monitoring

Table As are used to gauge efforts toward improving care processes and outcomes, identify service gaps and quality problems, target monitoring and enforcement processes, and confirm technical assistance, capacity building, remediation, and corrective actions.

### Development and Input

Selection of Table A measures is informed by considerations of scientific soundness, programmatic relevance, usefulness for decision‐making, data availability, and provider input. The ability to set meaningful and reasonable targets is critical as is a standardized process for target setting and monitoring.

CORE MEDICAL SERVICES

Medical Case Management

|  |  |
| --- | --- |
| **Measure** | **Target** **(Apr 1 – Mar 31)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients  |
| Number of medical case management visits during the reporting period | Visits |
| [Eligible Scope Population] |
| Percentage of clients with HIV infection who had at least two care markers in the measurement year  | Retention  |
| Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression  |
| Percentage of persons with HIV in medical case management with lowered acuity during the reporting period | Acuity |
| Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation | Retention |

### Mental Health

|  |  |
| --- | --- |
| **Measure** | **Target** **(Apr 1 – Mar 31)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients  |
| Number of mental health visits during the reporting period | Visits |
| [Eligible Scope Population] Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression |
| Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation | Retention |

### Outpatient/Ambulatory Health Services

|  |  |
| --- | --- |
| **Measure** | **Target** **(Apr 1 – Mar 31)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients  |
| Number of outpatient ambulatory care visits during the reporting period | Visits |
| [Eligible Scope Population] |
| Percentage of patients newly diagnosed with HIV/AIDS OR returning to care who were newly enrolled with a medical provider with prescribing privileges who had a medical visit in each of the 4‐month periods in the reporting period | Retention |
| Percentage of clients with HIV infection who had at least two care markers in the reporting period  | Retention  |
| Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression  |
| Percentage of persons with HIV and out-of-care patients who are linked to HIV medical care within 7-days of date of re-contact with or by site and agreement to return to care (internal) or referral date (external) | Linkage |
| The median number of days from positive test (internal) or referral (external) to initiation of ART for newly diagnosed, and new to care patients | Rapid Start ART |
| Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation | Retention |

## SUPPORT SERVICES

### Non-Medical Case Management Services

|  |  |
| --- | --- |
| **Measure** | **Target** **(Apr 1 – Mar 31)** |
| Total number of unduplicated HIV-infected individuals served during the reporting period | Clients  |
| Number of client-centered non-medical case management visits, to improve access to and retention in medical and support services, during the reporting period | Visits |
| Percentage of clients with HIV infection who had at least two care markers in the measurement year  | Retention  |
| Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the reporting period | Suppression  |
| Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation | Retention |

### Health Education and Risk Reduction

|  |  |
| --- | --- |
| **Measure** | **Target** **(Apr 1 – Mar 31)** |
| Total number of unduplicated HIV-infected individuals receiving health education/risk reduction services during the reporting period | Clients |
| Total number of unduplicated HIV-negative individuals receiving health education/risk reduction services during the reporting period | Clients |
| Number of initial health education/risk reduction assessments | Units |
| Number of Health education/risk reduction service plan re-assessments (every 90 days) | Units |
| Number of individual counseling sessions to provide education and address behavioral and physical health concerns | Units |
| Number of customers referred to other medical and/or support services (e.g., medical case management, psychosocial support services, etc.) | Units |
| Percentage of individuals with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the measurement year | Suppression |
| Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation | Retention |

### Psychosocial Support Services

|  |  |
| --- | --- |
| **Measure** | **Target** **(Apr 1 – Mar 31)** |
| Total number of unduplicated HIV-infected individuals receiving psychosocial support during the reporting period | Clients |
| Number of counseling sessions for HIV-infected individuals to address behavioral and physical health concerns during the reporting period | Units |
| Percentage of patients with a diagnosis of HIV/AIDS with a viral load less than 200 copies/mL at last viral load test during the measurement year | Suppression |
| Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation | Retention |

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### Medical Transportation

|  |  |
| --- | --- |
| **Measure** | **Target** **(Apr 1 – Mar 31)** |
| Total number of unduplicated individuals receiving medical transportation services during the reporting period | Clients |
| Number of medical transportation services, that enabled access to or retention in HIV-related medical or support services – Metro SmartTrip card | Units |
| Number of medical transportation services, that enabled access to or retention in HIV-related medical or support services – Cab voucher | Units |
| Number of medical transportation services, that enabled access to or retention in HIV-related medical or support services – Van service | Units |
| Number of medical transportation services, that enabled access to or retention in HIV-related medical or support services – Rideshare | Units |
| Percentage of patients on PrEP with repeat negative HIV tests 90 days after treatment initiation | Retention |