

**Ryan White Part B
Scope of Services and Outcomes Tables
GY36**

The Scopes of Services and Outcome Measures Tables are intended to help subrecipients set intentional annual targets for HIV-positive and PrEP-eligible individuals served along the Part B Status Neutral continuum. Annual targets must be established for each population within each service measure activity, as outlined for every funded service category.

Guidance for proposed targets is provided as follows:

- If a field indicates "customers," subrecipients should propose the number of customers.
- If a field shows "Same as," the proposed number must match the indicated value.
- Fields marked as "TBD" mean there isn't a prescribed target at this time. In these cases, subrecipients can propose their own targets, but the methodology for determining those targets must be shared with and approved by their program officer.
- Pre-populated fields for outcome measure targets are prescribed and non-negotiable. These rates are based on the aggregate reported rates from the previous grant year and serve as the baseline for the current grant year.

CORE MEDICAL SERVICES

Medical Case Management

| | Measure (Positive Customers) | | Measure (PrEP-Eligible) | |
|----|---|------------------------|---|------------------------|
| 1. | Total number of unduplicated customers with HIV served during the reporting period. | Customers | Total number of PrEP-eligible customers served during the reporting period. | Customers |
| 2. | Number of unduplicated customers receiving Initial or Annual Assessment (including the Acuity Scale) during the reporting period. | Customers | Number of unduplicated PrEP-eligible customers receiving Initial or Annual Assessment (including the Acuity Scale) during the reporting period. | Customers |
| 3. | Number of unduplicated customers with Individualized Care Plan developed during the reporting period. | Customers (Same as #2) | Number of unduplicated PrEP-eligible customers with Individualized Care Plan developed during the reporting period. | Customers (Same as #2) |
| 4. | Number of unduplicated customers receiving Treatment Adherence Counseling to support ART during the reporting period. | Customers (Same as #2) | Number of unduplicated PrEP-eligible customers receiving Treatment Adherence Counseling to support PrEP during the reporting period. | Customers (Same as #2) |

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| 5. | Number of unduplicated customers receiving 6-month Re-Assessment and Re-Evaluation of Care Plan (including the Acuity Scale) during the reporting period. | Customers (Same as #2) | Number of unduplicated PrEP-eligible customers receiving 6-month Re-Assessment and Re-Evaluation of Care Plan (including the Acuity Scale) during the reporting period. | Customers (Same as #2) |
| 6. | Number of unduplicated customers receiving Linkages & Coordinated Access to Medical & Support Services during the reporting period. | Customers (Same as #1) | Number of unduplicated PrEP-eligible customers receiving Linkages & Coordinated Access to Medical & Support Services during the reporting period. | Customers (Same as #1) |
| 7. | Number of unduplicated customers receiving HIV Education/Risk Reduction Counseling during the reporting period. | Customers (Same as #1) | Number of PrEP-eligible unduplicated customers receiving HIV Education/Risk Reduction Counseling during the reporting period. | Customers (Same as #1) |
| 8. | | | Number of PrEP-eligible customers with repeat negative HIV tests every 90 days after treatment initiation | Customers |

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|------------------------|----------------------------|-----------|---------------------|-------|
| OUTCOME MEASURE | HIV viral suppression rate | 87% of #1 | HIV seroconversions | Track |
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Mental Health

| | Measure (Positive Customers) | | Measure (PrEP-Eligible) | |
|----|---|-----------|---|-----------|
| 1. | Total number of unduplicated customers served during the reporting period. | Customers | Total number of unduplicated PrEP-eligible customers served during the reporting period. | Customers |
| 2. | Number of customers with HIV who have DSM-V Diagnosis documented at the time of the customers' admission during the reporting period. | Customers | Number of PrEP-eligible customers who have DSM-V Diagnosis documented at the time of the customers' admission during the reporting period. | Customers |
| 3. | The number of customers with Treatment Plan developed during the reporting period. | Customers | The number of PrEP-eligible customers with Treatment Plan developed during the reporting period. | Customers |
| 4. | Number of customers who participate in an outpatient group session conducted by a mental health professional during the reporting period. | Customers | Number of PrEP-eligible customers who participate in an outpatient group session conducted by a mental health professional during the reporting period. | Customers |

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| 5. | Number of customers to participate in an individual session conducted by a mental health professional during the reporting period. | Customers | Number of PrEP-eligible customers participating in an individual session conducted by a mental health professional during the reporting period. | Customers |
| OUTCOME MEASURE | HIV viral suppression rate | 92% of #1 | HIV seroconversions | Track |

Outpatient/Ambulatory Health Services

| | Measure (Positive Customers) | | Measure (PrEP-Eligible) | |
|----|--|------------------------|---|------------------------|
| 1. | Total number of unduplicated customers served during the reporting period. | Customers | Total number of unduplicated PrEP-eligible customers served during the report period. | Customers |
| 2. | Number of new customers with positive HIV test results during the reporting period. | Customers | Total number of new PrEP-eligible customers served during the report period. | Customers |
| 3. | Number of customers with positive HIV tests results linked to HIV medical care within 72 hours of HIV diagnosis during the reporting period. | Customers (Same as #2) | Number of PrEP-eligible customers linked to PrEP or PEP within 72 hours of HIV exposure or negative test during the reporting period. | Customers (Same as #2) |
| 4. | Number of customers with HIV who were prescribed Same-Day ART during the reporting period. | Customers (Same as #2) | Number of PrEP-eligible customers prescribed Same-Day PrEP during the reporting period. | Customers (Same as #2) |
| 5. | Number of customers with HIV prescribed ART during the reporting period. | Customers (Same as #2) | Number of PrEP-eligible customers prescribed PrEP during the reporting period. | Customers (Same as #1) |

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| 6. | Number of customers screened and treated for Gonorrhea, Chlamydia, and/or Syphilis during the reporting period. | Customers (Same as #1) | Number of PrEP-eligible customers screened and treated for Gonorrhea, Chlamydia, and/or Syphilis during the reporting period. | Customers (Same as #1) |
| 7. | Number of customers receiving treatment adherence services during the reporting period. | Customers (Same as #1) | Number of PrEP-eligible customers receiving treatment adherence services during the reporting period. | Customers (Same as #1) |
| 8. | Number of customers receiving education on risk reduction counseling and prevention issues (e.g., Prevention for Positives) during the reporting period. | Customers (Same as #1) | Number of PrEP-eligible customers receiving education on risk reduction counseling, and prevention issues (PrEP, PEP) during the reporting period. | Customers |
| 9. | Number of specialty referrals during the reporting period. | Customers | Number of specialty referrals during the reporting period. | Customers |
| 10. | Number of women with Cervical Cancer Screening conducted during the reporting period. | Customers | Number of PrEP-eligible women with Cervical Cancer Screening conducted during the reporting period. | Customers |

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| 11. | Number of customers with CD4 and viral load count completed (within 12 months if on ART and within 6 months if not on ART) during the reporting period. | Customers | Number of customer seroconversions during the reporting period. | Customers |
| 12. | Number of customers who attend their initial follow up appointment (1-month after new diagnosis or starting ART) | Customers | Number of PrEP-eligible customers who attend their initial follow up appointment (3 months after starting oral PrEP or 2-months after initial PrEP injection) | Customers |
| 13. | | | Number of PrEP-eligible customers with repeat negative HIV tests every 90 days after treatment initiation | Customers |
| OUTCOME MEASURE | HIV viral suppression rate | 89% of #1 | HIV seroconversions | Track |

SUPPORT SERVICES

Health Education Risk Reduction

| | Measure (Positive Customers) | | Measure (PrEP-Eligible) | |
|----|---|-----------|---|-----------|
| 1. | Number of unduplicated customers receiving health education/risk reduction services during the reporting period. | Customers | Total number of unduplicated PrEP-eligible customers receiving health education/risk reduction services during the reporting period. | Customers |
| 2. | Number of customers receiving individual counseling sessions for HIV-related medical or support services during the reporting period. | Customers | Number of PrEP-eligible customers receiving individual counseling sessions for prevention planning (i.e., risk assessment, PrEP eligibility, etc.) or support services during the reporting period. | Customers |
| 3. | Number of customers receiving group sessions for HIV-related medical or support services during the reporting period. | Customers | Number of PrEP-eligible customers receiving group sessions focused on HIV prevention and risk reduction during the report period. | Customers |

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|----|---|-----------|---|-----------|
| 4. | Number of customers receiving individual counseling sessions for HIV prevention education (e.g., Prevention for Positives), to address behavioral and physical health concerns during the reporting period. | Customers | Number of PrEP-eligible customers receiving individual counseling sessions for HIV prevention education (i.e., tailored risk reduction strategies and PrEP adherence -if applicable), to address behavioral and physical health concerns during the reporting period. | Customers |
| 5. | | | Number of PrEP-eligible customers with repeat negative HIV tests every 90 days after treatment initiation | Customers |
| 6. | Number of customers linked to Rapid ART/Red Carpet program during the reporting period. | Customers | Number of PrEP-eligible customers linked to rapid PrEP initiation or immediate prevention linkage services during the reporting period. | Customers |

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| 7. | Number of customers receiving Health literacy during the reporting period. | Customers | Number of PrEP-eligible customers receiving Health literacy focused on HIV prevention during the reporting period (e.g., risk reduction strategies) | Customers |
| 8. | Number of customers receiving treatment adherence education for any biomedical regimen during the reporting period. | Customers | Number of PrEP-eligible customers receiving treatment adherence education for any preventive biomedical intervention during the reporting period. | Customers |
| OUTCOME MEASURE | HIV viral suppression rate | 86% of #1 | HIV seroconversions | Track |

Medical Transportation

| | Measure (Positive Customers) | | Measure (PrEP-Eligible) | |
|----|--|-----------|--|-----------|
| 1. | Total number of unduplicated customers receiving medical transportation services during the reporting period. | Customers | Total number of unduplicated PrEP-eligible customers receiving medical transportation services during the reporting period. | Customers |
| 2. | Number of medical transportation services, that enabled access to or retention in core medical and support services through Metro SmartTrip card during the reporting period. | Customers | Number of medical transportation services, that enabled PrEP-eligible customers access to or retention in core medical and support services through Metro SmartTrip card during the reporting period. | Customers |
| 3. | Number of medical transportation services that enabled access to or retention in core medical and support services through Parking Validation during the reporting period. | Customers | Number of medical transportation services, that enabled PrEP-eligible customers access to or retention in core medical and support services through Parking Validation during the reporting period. | Customers |

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| 4. | Number of medical transportation services, that enabled access to or retention in core medical and support services through Mileage Reimbursement during the reporting period. | Customers | Number of medical transportation services, that enabled PrEP-eligible customers access to or retention in core medical and support services through Mileage Reimbursement during the reporting period. | Customers |
| 5. | Number of medical transportation services, that enabled access to or retention in core medical and support services through Rideshare during the reporting period. | Customers | Number of medical transportation services, that enabled PrEP-eligible customers access to or retention in core medical and support services through Rideshare during the reporting period. | Customers |
| OUTCOME MEASURE | HIV viral suppression rate | 84% of #1 | HIV seroconversions | Track |

Non-Medical Case Management

| | Measure (Positive Customers) | | Measure (PrEP-Eligible) | |
|----|---|------------------------|---|------------------------|
| 1. | Total number of unduplicated customers served during the reporting period. | Customers | Total number of unduplicated PrEP-eligible customers served during the reporting period. | Customers |
| 2. | Number of unduplicated customers receiving Initial Assessment during the reporting period. | Customers | Number of unduplicated PrEP-eligible customers receiving Initial Assessment during the reporting period. | Customers |
| 3. | Number of unduplicated customers receiving Annual Assessment during the reporting period. | Customers (Same as #2) | Number of unduplicated PrEP-eligible customers receiving Annual Assessment during the reporting period. | Customers (Same as #2) |
| 4. | Number of unduplicated customers with Individualized Care Plan developed during the reporting period. | Customers (Same as #2) | Number of unduplicated PrEP-eligible customers with Individualized Care Plan developed during the reporting period. | Customers (Same as #2) |

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| 5. | Number of unduplicated customers receiving 6-month Re-Assessment/ Re-Evaluation of Care Plan during the reporting period. | Customers (Same as #2) | Number of unduplicated PrEP-eligible customers receiving 6-month Re-Assessment/ Re-Evaluation of Care Plan during the reporting period. | Customers (Same as #2) |
| 6. | Number of unduplicated customers receiving Linkages & Coordinated Access to Medical & Support Services during the reporting period. | Customers (Same as #1) | Number of unduplicated PrEP-eligible customers receiving Linkages & Coordinated Access to Medical & Support Services during the reporting period. | Customers (Same as #1) |
| 7. | Number of unduplicated customers receiving HIV Education/Risk Reduction Counseling during the reporting period. | Customers (Same as #1) | Number of unduplicated PrEP-eligible customers receiving HIV Education/Risk Reduction Counseling during the reporting period. | Customers (Same as #1) |
| OUTCOME MEASURE | HIV viral suppression rate | 90% of #1 | HIV seroconversions | Track |

Psychosocial Support Services

| | Measure (Positive Customers) | | Measure (Negative Customers) | |
|----|--|-----------|--|-----------|
| 1. | Total number of unduplicated customers receiving Psychosocial Support services during the reporting period. | Customers | Total number of unduplicated PrEP-eligible customers receiving Psychosocial Support services during the reporting period. | Customers |
| 2. | Number of customers with individualized Psychosocial Support Services Plans developed during the reporting period. | Customers | Number of PrEP-eligible customers with individualized Psychosocial Support Services Plans developed during the reporting period. | Customers |
| 3. | Number of customers receiving HIV support group counseling during the reporting period. | Customers | Number of PrEP-eligible customers receiving individual or group counseling during the reporting period. | Customers |
| 4. | Number of customers receiving bereavement counseling during the reporting period. | Customers | Number of PrEP-eligible customers receiving bereavement counseling during the reporting period. | Customers |

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| 5. | Number of customers receiving pastoral care/ counseling services during the reporting period. | Customers | Number of PrEP-eligible customers receiving pastoral care/ counseling services during the reporting period. | Customers |
| 6. | Number of customers receiving nutritional counseling services by a non-registered dietician during the reporting period. | Customers | Number of PrEP-eligible customers receiving nutritional counseling services by a non-registered dietician during the reporting period. | Customers |
| 7. | Number of customers receiving Caregiver Support during the reporting period. | Customers | Number of PrEP-eligible customers receiving Caregiver Support during the reporting period. | Customers |
| 8. | Number of customers receiving counseling sessions to address behavioral and physical health concerns during the reporting period. | Customers | Number of PrEP-eligible customers receiving counseling sessions to address behavioral and physical health concerns during the reporting period. | Customers |
| OUTCOME MEASURE | HIV viral suppression rate | 83% of #1 | HIV seroconversions | Track |

